



e-News

Monday, 1st April 2024

Newsletter No 136

Client Agent Linking - Useful Links, Videos & Phone Numbers



In last week's newsletter, I talked about all of [the challenges facing agents and clients because of Client Agent Linking](#) (CAL). A lot of the issues encountered are related to setting up various digital identity software and/or not understanding the CAL process. In this newsletter, I will share some useful links, videos and phone numbers to help those stumbling through this onerous task!

As mentioned, the CAL process is complicated. It involves setting up a myGovID, linking the ABN to the myGovID in Relationship Authorisation Manager (RAM), logging into Online Services for Business (OSB), nominating a new agent and finally advising the agent that the nomination has occurred. The links to assist with setting up myGovID, RAM and OSB are below, along with a step-by-step guide to CAL both in written and video

format. There are also some phone numbers listed for those who prefer to call a human being! I hope this helps those who are struggling with CAL.

CAL - Useful Links

1. [How to nominate an agent in online services for business \(download\)](#)
2. [The agent nomination process explained](#)
3. [Troubleshooting guide for agents](#)
4. [How to set up myGovID](#)
5. [Online services for businesses](#)
6. [Relationship Authorisation Manager \(RAM\)](#)
7. [Link your myGovID to your ABN](#)
8. [For agents - think before you link!](#)

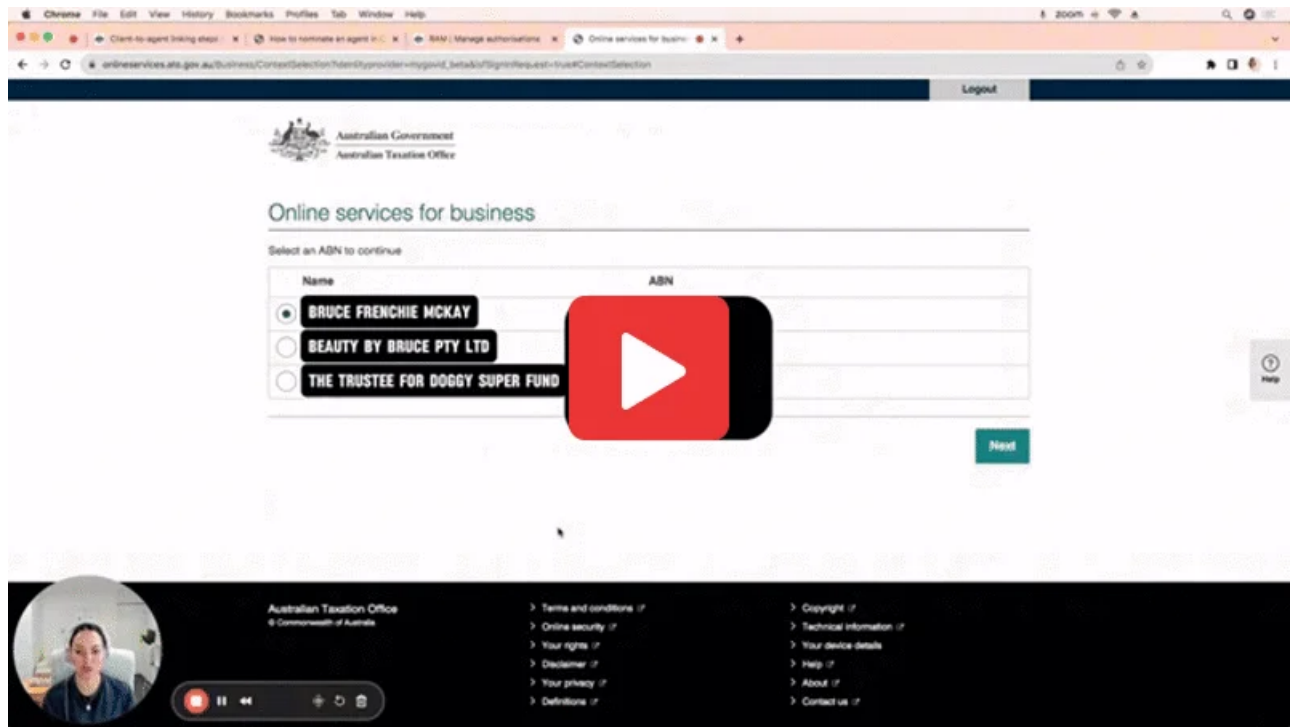
CAL - Useful Videos

See below

CAL - Useful Phone Numbers

1. ATO - help with nominating an agent or with online services for business - **132866**
2. ATO - help with late lodgements and payments due to not being able to link to an agent - **1300 660 048**
3. ATO - agent can't link a new client in online services due to a system error - **137286** (only call if the client has completed the nomination process)
4. RAM - **1300 287 539** (select option **3** for RAM enquiries)
5. myGovID - **1300 287 539** (select option **2**, then option **1** for myGovID enquiries).

ATO Client-To-Agent Linking Steps: How to nominate an agent in online services for business



Client / Agent Linking - An ATO How-To Tutorial

CLIENT AGENT LINKING TUTORIAL

LINK MYGOV ID TO ABN

MYGOV ID
Link to your ABN.

ABN
Link with MyGovID.

RELATIONSHIP AUTHORISATION MANAGER
Also known as RAM. Use to link MyGovID and ABN.

CLICK 'LINK YOUR BUSINESS'
Follow the prompts.

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In Other Bookkeeping_BAS News...

Free business training: Are you interested in learning more about business planning, finances, record keeping/registration, tax and super management? You can access 21 free courses on this online learning platform called "[Essentials to Strengthen your Small Business.](#)"

[Can I Claim the GST on That](#) page updated: Some new items have been added to this list including whether GST applies when you pay for goods using digital currency and GST on compression socks.

Changes to unpaid parental leave entitlements: Read about how leave entitlements have changed recently [here](#).

Next BAS due date: The next quarterly BAS for **January to March 2024**, is due by **28th April 2024** if electing to receive and lodge by paper and not an active STP reporter. If, however, you have elected to receive and lodge electronically, this BAS is due by **26th May 2024**.

Next Super due date: The Q3 2023-24 super guarantee contributions are due by **28th April 2024**. I advise that you lodge and pay at least a week before this date to ensure payments are received by super funds by this date. Paying on the 28th of April is too late and you will need to lodge a super guarantee charge statement as a result.

Your Online Services - you will Control who has Access from 13 Nov: If you engage a new agent, change to a new agent, or need to make changes to what your agent is authorised to do for you, you will need to go through the Agent nomination process. [Read more here for further details.](#)

Closing loopholes reforms - the Fair Work Act has changed: Find out what has changed and when in this [downloadable guide](#).

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accounting software. A hire purchase arrangement is an agreement to purchase goods in instalments.

HOW TO

How To Series No 3 – How To Enter A Chattel Mortgage Asset Purchase & Loan

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Which Of The 3 Fair Work Information Statements Do You Need To Give To Your Employees? One Or All Three?

Once upon a time, there was only one Fair Work Information Statement (FWIS). But now there are three of them! As an employer, you need to know which one to give to your employees.

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