



e-News

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Newsletter No 87

ATO STP Filing Error Codes - what do they mean and how do you fix them?

OOPS!



At the time of writing this newsletter, most employers are actively submitting pay events via Single Touch Payroll (STP). STP has been around since July 2018 and has now evolved into STP Phase 2. Most software companies used by small businesses

to file STP reports, are now STP 2-enabled, so many employers will be reporting payroll via this mode.

While the process of filing or reporting payroll via STP is fairly straightforward, there can be occasions where things may go wrong. This is particularly true now, given the setup for STP Phase 2 is quite involved and onerous. Should the setup for STP 2 not be done correctly, this will most certainly lead to filing errors.

If a pay event is returned after a filing, the ATO will provide an error code that describes the issue. While these codes are useful in terms of helping the lodger understand what is wrong, they do not assist in providing details about how to fix the error within the software you may be using. Luckily, there is help available from each of the main software providers.

Here is a list of the software providers and the links to their help pages, should your filing return an ATO error code:

[MYOB](#)

[QBO](#)

[Xero](#)

Also, from Reckon, [here is a list of the most common submission errors](#) via the ATO. Each error code is explained and a reason behind the error is given. This can be a helpful starting point when trying to rectify any STP errors.

I hope this newsletter has been helpful to you if you are an employer. It would be a good idea to add the link for your chosen software to your favourites list for future access, should you encounter an STP filing error.

Latest Articles

**DO NOT
INCLUDE**

What NOT to include in Payslips for Paid Family & Domestic Violence Leave

Something important to call out in relation to paying this leave is the information that is prohibited from being included on the employee's payslip.



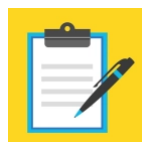
New Paid Family & Domestic Violence Leave

Employees (full-time, part-time, and casual), will



eInvoicing: What is it and How to Get Started

This is a list of common business purchases and whether or not each one includes GST or not. Bookmark it now to make your bookkeeping and BAS prep easier!



A Better Employee Onboarding Experience is Coming...

The way new employees

soon be able to access 10 days of paid family and domestic violence leave in a 12-month period. This will replace the current 5 days of unpaid leave available to affected employees.

are onboarded is changing.

[Enter the "New Employment Form"](#).

This is an all-in-one onboarding form that new employees access from their myGov accounts.

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