

e-News

Monday, 14th June 2021

How & why we protect your TFN data when it is emailed

	cation for a tax file number. print clearly in BLOCK LETTERS. xes.
Print X in the appropriate boxes.	
5 What is your home address in Australia?	DECLARATION by payee: I declare that the information I have given is true and correct. Signature Date Day Month Year Year There are penalties for deliberately making a false or misleading statement.

We have always tried very hard here at e-BAS Accounts, to protect our client's data. In fact, we use <u>special software</u> known as Practice Protect, which does the heavy lifting for us in this regard. Even with this software in place, however, we do find that email continues to be a threat in the data security space. As you may well know, email can be infiltrated and hacked easily by those with crafty skills. That being the case, we are especially careful when we send you emails containing either your or your employee's tax file number (TFN) data. But, why and how do we do this?

WHY?

Besides the fact that if your, your staff, or your business TFN data gets into the wrong hands, and you/they/it are exposed to potential identity theft (a huge reason), the other reason for bringing down the padlocks on your TFN data, is that as a BAS Agent practice, we are bound to abide by several pieces of legislation in this space.

These pieces of legislation include The Privacy (TFN) Rule 2015 and The Privacy Act 1988. Within the Privacy Act, we are influenced by Privacy Principles, being the Notifiable Data Breaches scheme and specific offence provisions under the Taxation Administration Act 1953. We also need to ensure we follow the Tax Practitioner Board's Code of Conduct. In relation to TFN data, Code item 6 applies here: "you must not disclose any information relating to a client's affairs to a third party unless you have obtained the client's permission or there is a legal duty to do so".

Without going too far into the meaning of these legislation types, basically, they all call upon us to make every effort to protect your TFN data from *unauthorised access, use, modification or disclosure.*

Given email can be risky as mentioned above, using it to communicate TFN data can make it difficult to ensure those legislated protections are exercised. But here at e-BAS Accounts, we will always try to do our best and will always ensure your TFN data is protected when using email. We explain how we do this below.

HOW?

There are several things we do in our practice to protect your TFN data. These include:

- Data Redaction we use Adobe software which allows us to <u>block out or redact data on</u> <u>PDF's</u> where necessary. When we send TFN data to someone in your organisation who isn't you, we will use the redact tool to remove the sensitive data before sending the email. This means the recipient will only see what s/he needs to see.
- Password Protection if we do send TFN data to you because you have authorised us to do so, then we will put a password on the PDF copy before sending the email. We will send you the password details via a separate method e.g. text message.
- Folder/file encryption your sensitive TFN data is kept by us in encrypted folders in cloud storage which means that staff members require a password to access it. This is also a second layer of protection should our systems ever be accessed by unauthorised persons.
- Email address validation our team is trained to validate recipients' email addresses before sending sensitive data to them (or any email for that matter).
- Email Deletion we make a copy of emails that contain TFN data, save them in the encrypted folder related to the specific client, and then delete those emails.
- **<u>Practice Protect software</u>** as mentioned above, our entire cyberinfrastructure is protected by Practice Protect software. This means if a staff member forgets one of the

above measures or our email is attacked, then your sensitive data is protected at all times regardless of our actions or inactions.

While email isn't perfect, it isn't going away anytime soon and we will continue to use it in our business. But rest assured, we are doing everything we can to protect your data from cyber threats, especially when sending data related to TFN's.

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